

FIG. 1

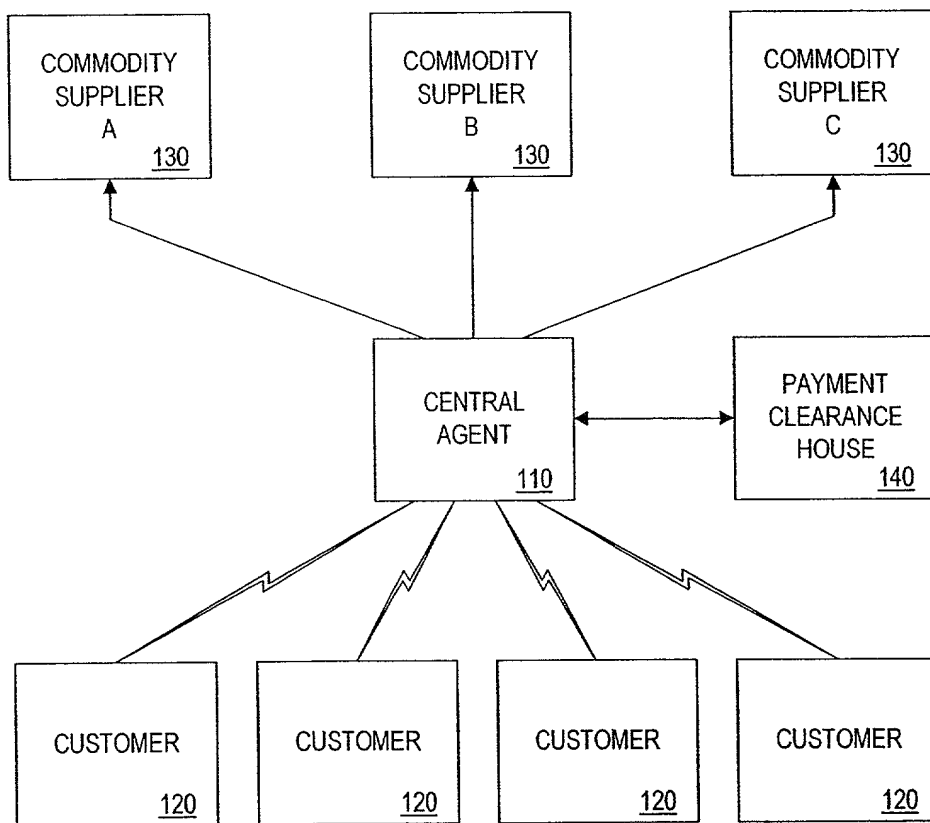


FIG. 1

FIG. 2

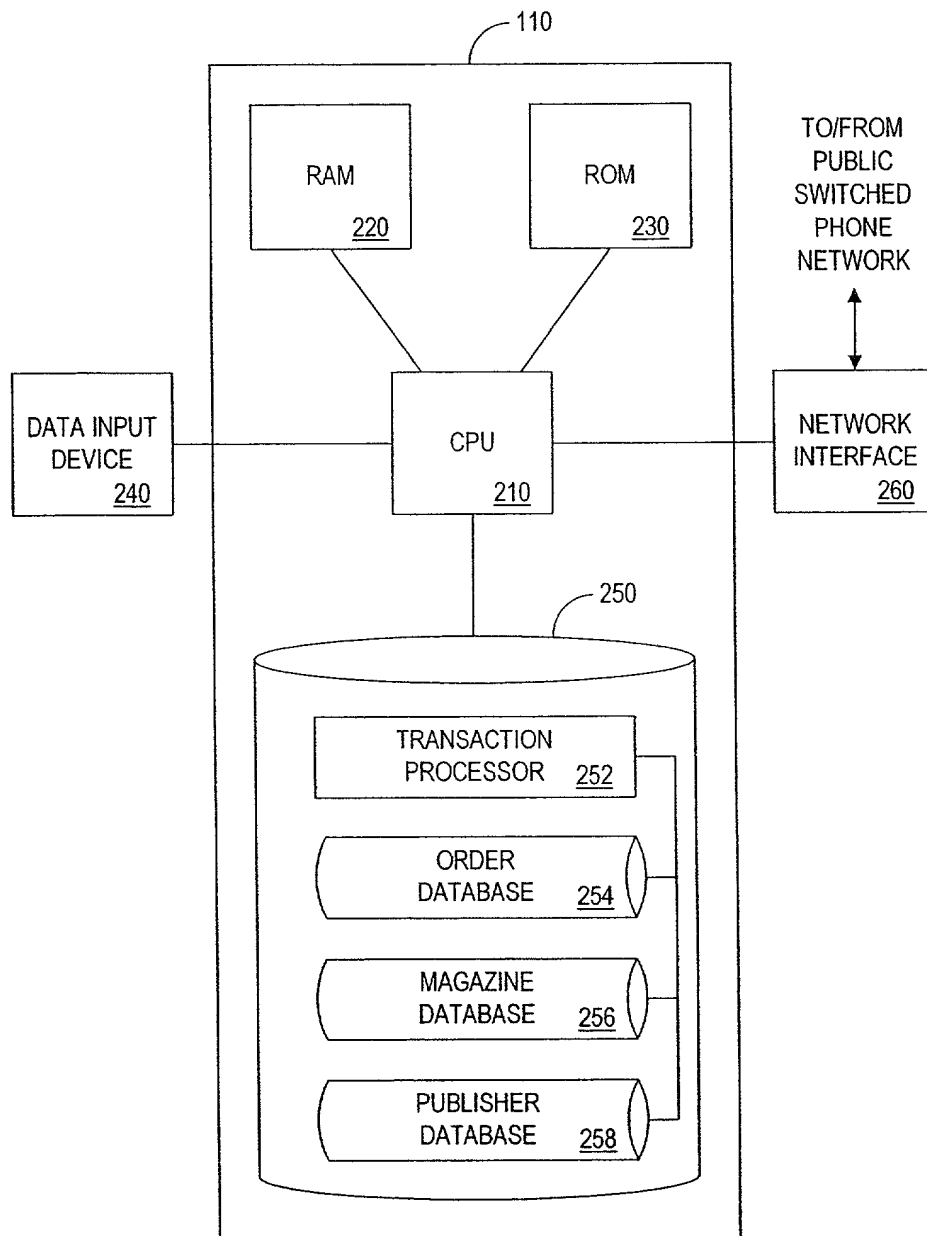


FIG. 2

254

ORDER ID	CUSTOMER INFORMATION: NAME, ADDRESS, ETC.	DATE OF ORDER	CREDIT CARD: NUMBER, EXPIRATION DATE, NAME ON CARD	PAYMENT FREQUENCY	NEXT PAYMENT DATE	MAGAZINE ID ORDERED	PUBLISHER TERM EXPIRATION DATE	STATUS: ACTIVE OR CANCELED	SALES TERMS
1247002	J.SMITH #1 OSLOW RD. STAMFORD, CT	10/15/96	1234-5678-4321-8765, 9/99, J.SMITH	6 MONTHS	4/15/96	TIM 247	10/15/97	ACTIVE	FULL REFUND

FIG. 3

256

MAGAZINE ID	MAGAZINE NAME	PUBLISHER ID	PUBLISHER TERM INFORMATION	CONSUMER RATE FOR TERM	AGENT RATE FOR TERM	MAGAZINE DISTRIBUTION FREQUENCY
TIM 247	TIME	TIM 001	12 MONTHS	\$36.00	\$18.00	52
PCM 125	PC MAGAZINE	ZIF 002	12 MONTHS	\$12.00	\$6.00	12

FIG. 4

258

PUBLISHER ID	PUBLISHER NAME	PUBLISHER INFORMATION: CONTACT, ADDRESS, PHONE, ETC.	PUBLISHER SUBSCRIPTION DATA FORMAT	LIST OF MAGAZINE IDS PUBLISHED	MAGAZINE CANCELLATION DATA FORMAT
TIM 001	TIME, INC.	SUE THOMAS 5 PARK AVE. NEW YORK, NY	TIME ORDER FMT	TIM 247 SIP 126, ETC.	TIME CANCEL FMT

FIG. 5

10/28/2003 09:04:50

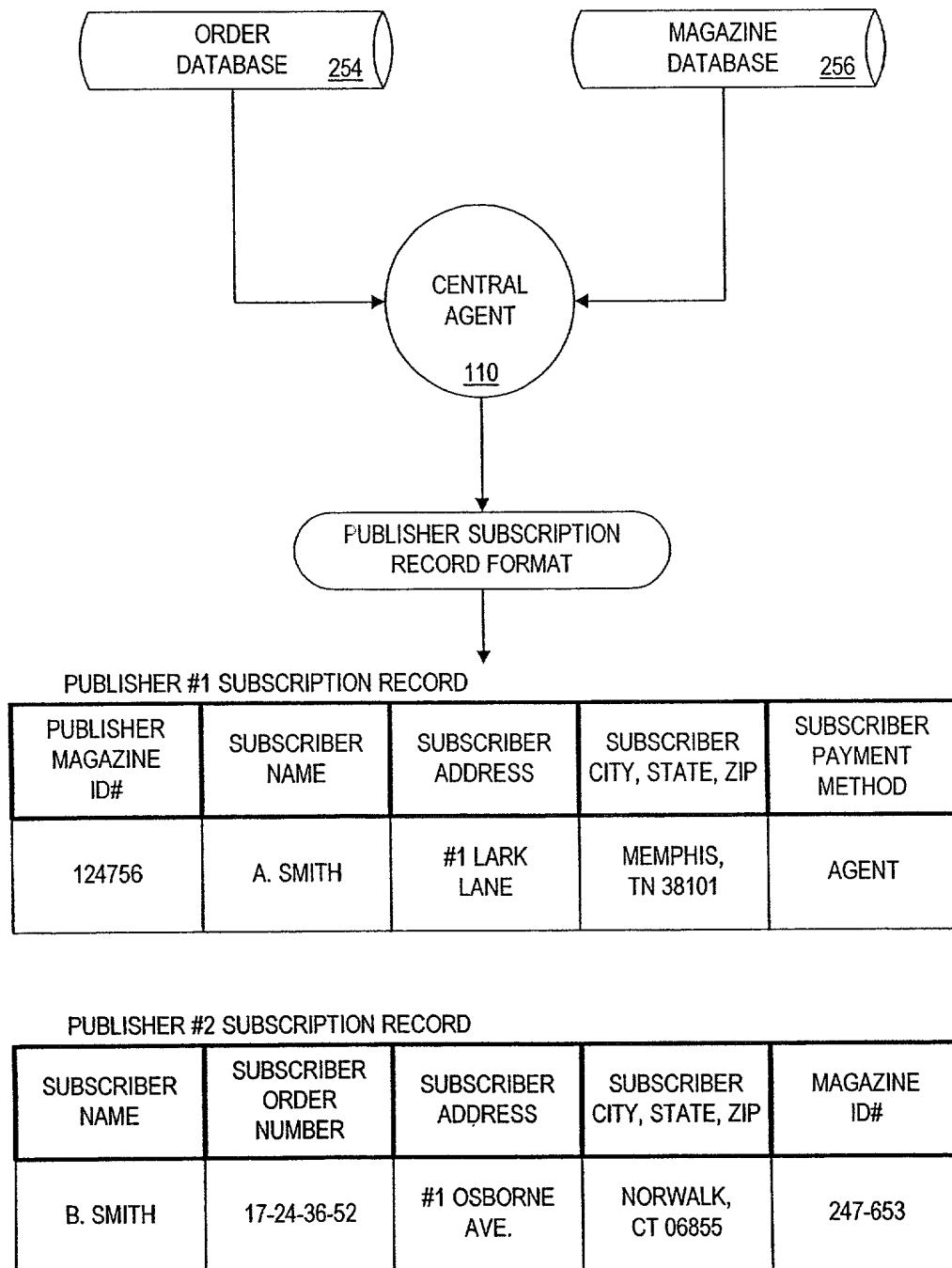


FIG. 6

FIG. 7

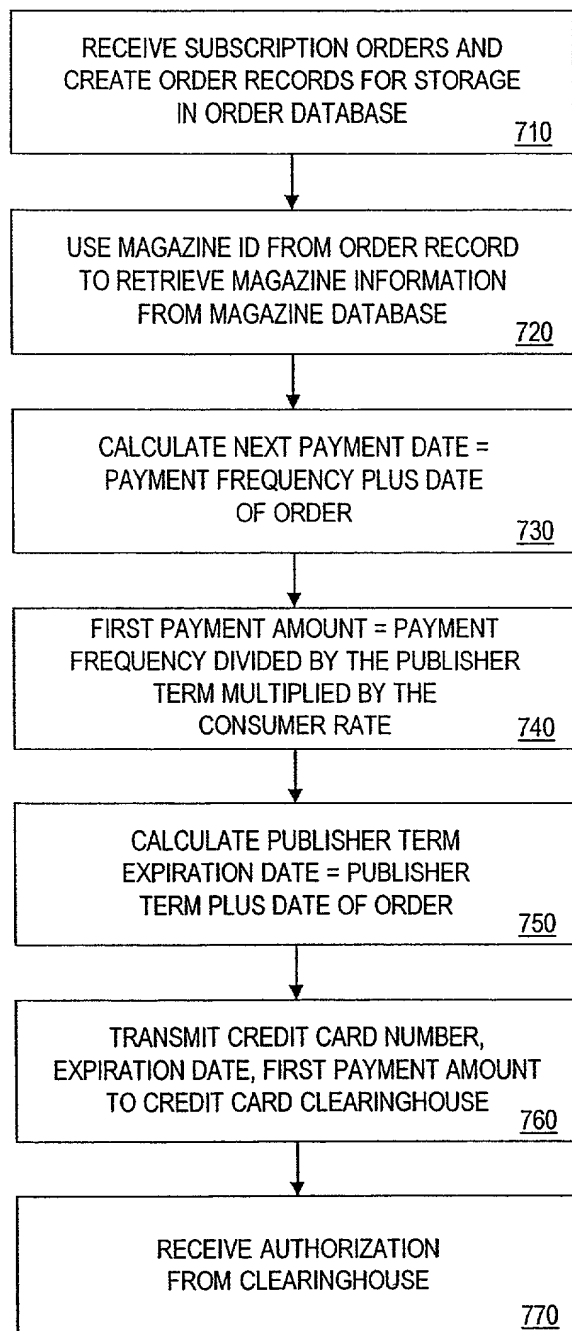


FIG. 7

FIG. 8

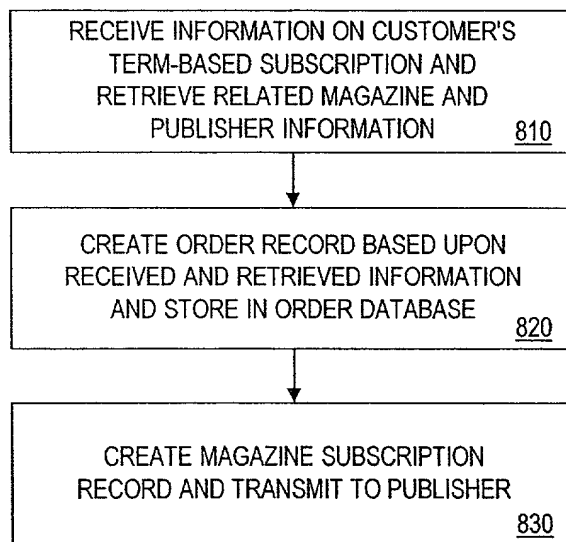


FIG. 8



FIG. 9

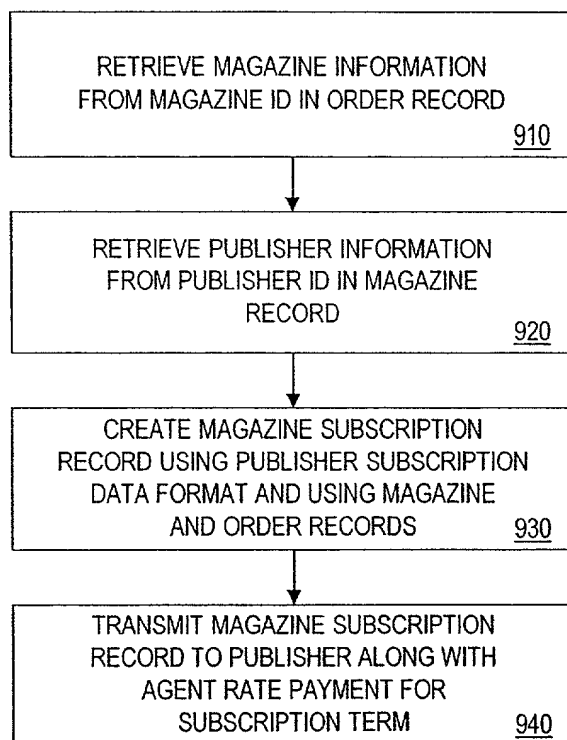


FIG. 9

FIG. 10A

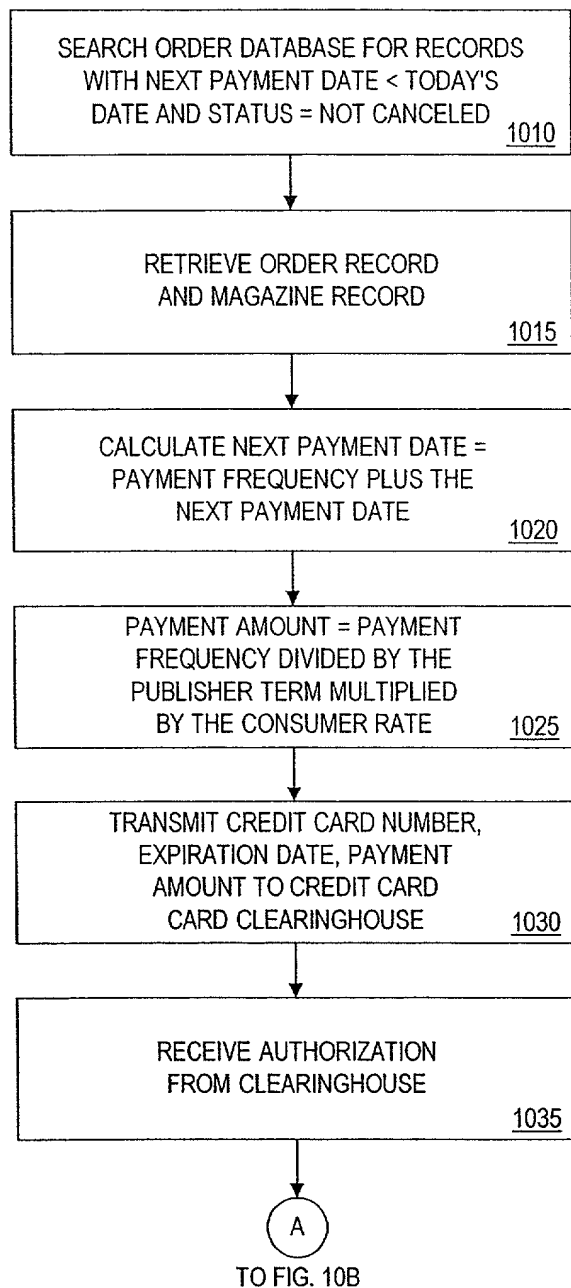


FIG. 10A

FROM FIG. 10A

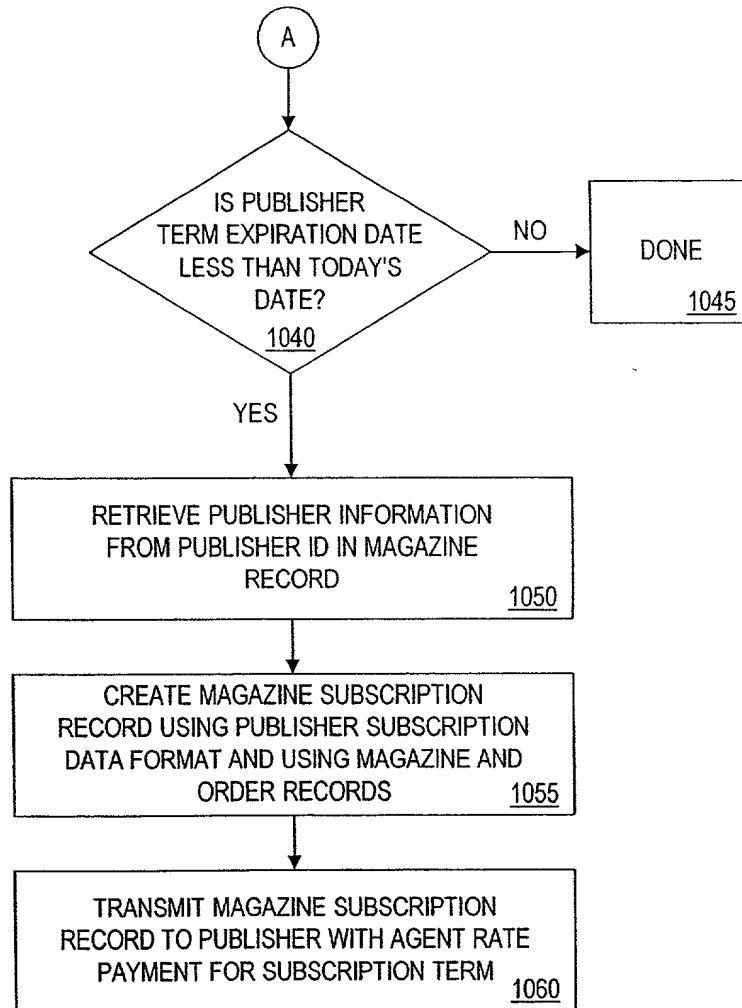


FIG. 10B

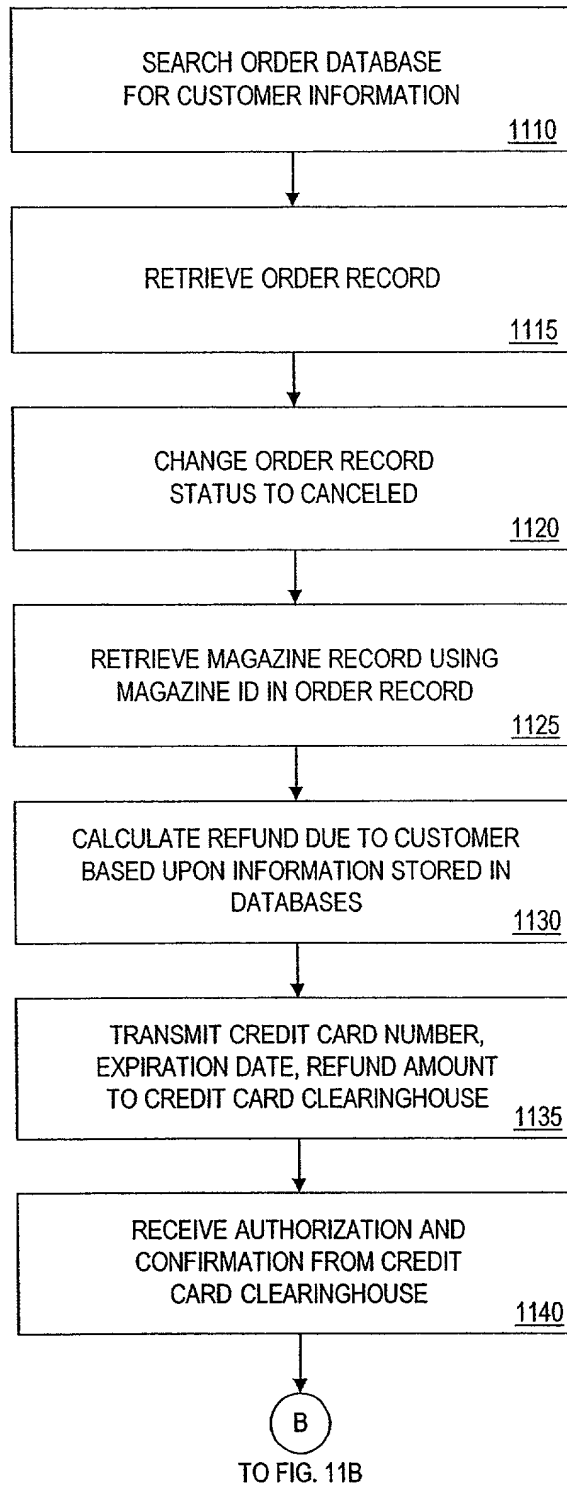


FIG. 11A

FROM FIG. 11A

B

CALCULATE REFUND OWED TO AGENT =  
PUBLISHER TERM EXPIRATION DATE MINUS  
TODAY'S DATE DIVIDED BY PUBLISHER  
TERM MULTIPLIED BY AGENT RATE 1145

RETRIEVE PUBLISHER RECORD FROM  
PUBLISHER DATABASE USING PUBLISHER  
ID FROM MAGAZINE RECORDS 1150

CREATE MAGAZINE SUBSCRIPTION  
CANCELLATION RECORD USING PUBLISHER  
CANCELLATION DATA FORMAT AND USING  
ORDER AND MAGAZINE RECORDS 1155

TRANSMIT CANCELLATION RECORD  
AND REFUND REQUEST TO PUBLISHER 1160

RECEIVE REFUND AMOUNT  
FROM PUBLISHER 1165

FIG. 11B